

## data privacy statement

The protection of your personal data is very important to us and has the highest priority. We process your personal data exclusively based on the legal provisions, namely the Austrian Data Protection Authority (DSG), the European General Data Protection Regulation (GDPR) and the Telecommunications Act (TKG 2003). In this data protection information we inform you about the most important aspects of the data processing e.g. as part of our website.

### Names and contact details of the responsible people regarding to the GDPR

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### Contact us

If you contact us by e-mail, telephone or fax as well as in person, your data will be stored with us for processing the request and in case of follow-up questions until further notice. We will not share your personal information without your consent. The purpose of processing your personal data is to carry out business transactions and to document our services.

The **legal basis for data processing** is the fulfillment of contractual and legal obligations, the predominant legitimate interest and, in individual cases, the consent of the persons concerned. The data processing is carried out based on the legal provisions of § 96 (3) TKG and Article 6 Paragraph 1 lit. a (consent) and / or f (legitimate interest) of the GDPR.

### Data storage / transfer of personal data

THP Medical Products Vertriebs GmbH is not an address publisher and does not pass customer data on to other product and service providers for advertising purposes. In the case of a contract (purchase), all data (name, company, address, purchased goods and date of purchase) from the contractual relationship will be stored until the expiry of the statutory retention period / product liability (up to 30 years).

**Recipient of the data:** The personal data are disclosed only to those persons who are entitled to inspect due to legal or contractual conditions (authorities, etc.). In order to be able to send you the goods you have ordered, we will forward your address data (postal / delivery address) to third parties (that is, logistics companies, parcel service providers), which we commission to deliver the goods.

### Newsletter

You can cancel our newsletter at any time. Please send your request to unsubscribe to the following e-mail address [datenschutz@thp.at](mailto:datenschutz@thp.at) with the subject "unsubscribe newsletter". We will immediately delete your data in connection with the newsletter dispatch. You will also find a direct link to deregistration in the footer of each newsletter sent by us.

### Web analytics / cookies

Our website uses features of the web analysis service Matomo (former PIWIK, <https://matomo.org>), for this purpose, cookies are used. These small text files are stored on your device using the browser - they do no harm. The user information (IP-address) generated thereby is stored on our own server, so no data is being transmitted to third parties. You can prevent this by setting up your browser so that no cookies are stored. You can always delete cookies that are already on your computer. The procedure for doing this differs according to the browser, please refer to your browser manual (under "Help" in the browser menu). If you generally do not allow us to use cookies, maybe certain features and pages will not work as expected.

### Google Fonts

We use fonts („Google Fonts“) of the provider Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Data privacy statement: <https://www.google.com/policies/privacy/>, Opt-Out: <https://adssettings.google.com/authenticated>.

### Your rights as a data controller

In particular, you have a right to know your processed personal data, rectification or erasure or restriction of processing, a right to object to processing and a right to data portability.

However, should you believe that the processing of your data violates data protection law or your data protection claims have otherwise been violated in any way, you are welcome to contact us or you can file a complaint with the supervisory authority. In Austria, this is the data protection authority.

If the data processing is based on your consent, you can revoke your consent to data processing at any time in writing (e-mail sufficient) to [datenschutz@thp.at](mailto:datenschutz@thp.at) (subject: "Revocation of data processing"). A revocation does not affect the legality of the processing carried out based on the consent until the revocation.

As of May 2018