

Data privacy statement

I. Name and address of the person responsible

The person responsible within the meaning of the General Data Protection Regulation (GDPR) and other national data protection laws of the member states as well as other data protection regulations is:

THP Medical Products Vertriebs GmbH
Shuttleworthstraße 19
1210 Wien
+43 1 292 82 80
office@thp.at
www.thp.at

II. Names and contact details of the responsible people regarding to the GDPR

Christian Bucher, MBA (CEO)
ch.bucher@thp.at
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Dr. Ondrej Bires (CEO)
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Email: datenschutz@thp.at

III. General information on data processing

1. Scope of processing personal data

We generally only collect and use the personal data of our users insofar as this is necessary for our website and to display our content and services. We generally collect and use the personal data of our users only with the consent of the user, unless prior consent is not possible and the processing of the data is covered by legal regulations.

2. Legal basis for the processing of personal data

Insofar as we obtain the data subject's consent for the processing of personal data, Art. 6 para. 1 lit. a EU General Data Protection Regulation (GDPR) as the legal basis. When processing personal data, which is necessary for the performance of a contract to which the data subject is a party, Art. 6 Para. 1 lit. b GDPR as the legal basis. This also applies to processing operations that are necessary to carry out pre-contractual measures. Insofar as the processing of personal data is necessary to fulfill a legal obligation to which our company is subject, Art. 6 para. 1 lit. c GDPR as the legal basis. In the event that vital interests of the data subject or another natural person require the processing of personal data, Art. 6 para. 1 lit. d GDPR serves as the legal basis. If processing is necessary to safeguard the legitimate interests of our company or a third party and if the interests, fundamental rights and freedoms of the data subject do not outweigh the former interest, Art. 6 (1) lit. f GDPR as the legal basis for processing.

3. Deletion of data and duration of storage

The personal data of the data subject will be deleted or blocked as soon as the purpose of storage no longer applies. Storage can also take place if this has been provided for by the European or national legislator in EU regulations, laws or other regulations to which the person responsible is subject. The data will also be blocked or deleted if a storage period prescribed by the standards mentioned expires, unless there is a need for further storage of the data for the conclusion or performance of a contract.

IV. Provision of the website and creation of log files

1. Anonymous data collection

Each time our website is accessed, our system automatically collects data and information from the computer system of the accessing computer. The following data is collected:

- Information about the browser type and the version used
- The user's operating system
- The user's Internet service provider
- The user's IP address
- Date and time of access
- Websites that are accessed by the user's system via our website

The data is also stored in the log files of our system. This data is not stored together with other personal data of the user.

2. Legal basis for processing

The legal basis for the temporary storage of the data is Art. 6 para. 1 lit. f GDPR.

3. Purpose of data processing

The temporary storage of the IP address by the system is necessary to enable the website to be delivered to the user's computer. To do this, the user's IP address must remain stored for the duration of the session. The log files are saved to ensure the functionality of the website. We also use the data to optimize the website and to ensure the security of our information technology systems. The data is not evaluated for marketing purposes in this context. Our legitimate interest in data processing according to Art. 6 lit. f GDPR.

4. Duration of storage

The data from the log files will be deleted as soon as they are no longer required to achieve the purpose for which they were collected. In the case of the collection of data for the provision of the website, this is the case when the respective session has ended. If the data is stored in log files, this is the case after seven days at the latest. Further storage is possible. In this case, the IP addresses of the users are deleted or alienated, so that it is no longer possible to assign the calling client.

5. Opposition and removal options

The collection of the data for the provision of the website and the storage of the data in log files is absolutely necessary for the operation of the website. There is consequently no possibility for the user to object.

V. Use of cookies

1. Description and scope of data processing

Our website uses cookies. Cookies are text files that are stored in the internet browser or by the internet browser on the user's computer system. If a user calls up a website, a cookie can be stored on the user's computer system. This cookie contains a characteristic string that enables the browser to be clearly identified when the website is called up again. We use cookies to make our website more user-friendly. Some elements of our website require that the calling browser can be identified even after a page change. We also use cookies on our website that enable an analysis of the surfing behavior of users.

The following data can be transmitted in this way:

- Entered search terms
- Frequency of page views
- Use of website functions

The user data collected in this way is pseudonymized using technical precautions. It is therefore no longer possible to assign the data to the accessing user. The data is not stored together with other personal data of the users.

When our website is called up, an information banner informs the user about the use of cookies for analysis purposes. In this context, there is also a reference to this data protection declaration.

2. Legal basis for data processing

The legal basis for the processing of personal data using cookies is Art. 6 Para. 1 lit. f GDPR.

3. Purpose of data processing

The analysis cookies are used for the purpose of improving the quality of our website and its content. Through the analysis cookies we learn how the website is used and can thus continuously optimize our offer.

Our legitimate interest in the processing of personal data in accordance with Art. 6 Para. 1 lit. f GDPR.

4. Duration of storage, objection and removal options

Cookies are stored on the user's computer and transmitted from there to our website. As a user, you therefore have full control over the use of cookies. By changing the settings in your Internet browser, you can deactivate or restrict the transmission of cookies. Cookies that have already been saved can be deleted at any time. This can also be done automatically. If cookies are deactivated for our website, it may not be possible to use all functions of the website to their full extent.

VI. Newsletter

1. Description and scope of data processing

In our webshop (lifescience.thp.at) you can also subscribe to a free newsletter. When registering for the newsletter, the data from the input mask are transmitted to us. The following data is processed:

- E-mail address
- First name and last name

The following data is also collected when registering:

- IP address of the calling computer
- Date of Registration

Your consent to the processing of the data is obtained during the registration process and reference is made to this data protection declaration. The newsletter is sent based on the sale of goods or services. If you purchase goods or services on our website and store your email address, we can subsequently use it to send you a newsletter. In such a case, the newsletter will only send direct mail for your own similar goods or services.

In connection with data processing for sending newsletters, the data is not passed on to third parties. The data will only be used to send the newsletter.

2. Use of the mailing service provider "Mailchimp"

The newsletter is sent using "MailChimp", a newsletter delivery platform from the US provider Rocket Science Group, LLC, 675 Ponce De Leon Ave NE # 5000, Atlanta, GA 30308, USA.

The email addresses of our newsletter recipients, as well as their other data described in this notice, are stored on MailChimp's servers in the USA. MailChimp uses this information to send and evaluate the newsletter on our behalf. According to its own information, MailChimp can also use this data to optimize or improve its own services, e.g. for the technical optimization of the dispatch and presentation of the newsletter or for economic purposes to determine from which countries the

recipients come. However, MailChimp does not use the data of our newsletter recipients to write to them themselves or to pass the data on to third parties.

We trust in the reliability and IT and data security of MailChimp. MailChimp is certified under the US-EU data protection agreement "Privacy Shield" and is therefore committed to complying with EU data protection regulations. Furthermore, we have concluded a "data processing agreement" with MailChimp. This is a contract in which MailChimp undertakes to protect the data of our users, to process it in accordance with its data protection regulations on our behalf and, in particular, not to pass it on to third parties. You can view MailChimp's data protection regulations at mailchimp.com/legal/privacy/.

3. Description and scope of data processing

The newsletter is sent based on the user's registration in our web shop. The legal basis for the processing of the data after registration for the newsletter by the user is Art. 6 Para. 1 lit. a GDPR. The newsletter is sent based on the sale of goods or services. The legal basis for sending the newsletter as a result of the sale of goods or services is Section 7 (3) UWG.

4. Purpose of data processing

The collection of the user's email address serves to deliver the newsletter. The newsletter is also sent based on the user's registration for the web shop. The collection of other personal data as part of the registration process serves to prevent misuse of the services or the email address used.

5. Duration of storage

The data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected. The user's email address is therefore stored for as long as the subscription to the newsletter is active. The newsletter is also sent based on the user's registration in the web shop.

6. Opposition and elimination options

The affected user can cancel the subscription to the newsletter at any time. For this purpose there is a corresponding link in every newsletter or you can unsubscribe via email to datenschutz@thp.at with the subject "Unsubscribe newsletter". The newsletter is sent based on the user's registration in the web shop. This also enables a revocation of the consent to the storage of personal data collected during the registration process.

VII. Registration

1. Description and scope of data processing

In our web shop (lifescience.thp.at) we offer users the opportunity to register by providing personal data. The data is entered in an input mask and transmitted to us and saved. A transfer of data to third parties does not take place. The following data is collected as part of the registration process:

- First name, last name, company, address, telephone, email, password

The following data is also stored at the time of registration:

- IP address of the user and date of registration

As part of the registration process, the user's consent to the processing of this data is obtained

2. Legal basis for data processing

The legal basis for processing the data is Art. 6 (1) lit. a GDPR.

If the registration serves the fulfillment of a contract to which the user is a party or the implementation of pre-contractual measures, the additional legal basis for the processing of the data is Art. 6 Para. 1 lit. b GDPR.

3. Purpose of data processing

The processing of the user's data is necessary to fulfill a contract of the user or to carry out pre-contractual measures.

4. Duration of storage

This is the case for the fulfillment of a contract or the implementation of pre-contractual measures during the registration process when the data is no longer required for the execution of the contract. Even after the contract has been concluded, there may be a need to store the contractual partner's personal data in order to fulfill contractual or legal obligations.

5. Opposition and elimination options

As a user, you have the option to cancel the registration at any time. You can have the data stored about you changed at any time.

If the data is required to fulfill a contract or to carry out pre-contractual measures, the data can only be deleted prematurely unless there are contractual or legal obligations to delete it.

VIII. Email contact

1. Description and scope of data management

It is possible to contact us via the email addresses provided on the website and in the web shop. In this case, the user's personal data transmitted with the email will be saved. In this context, the data is not passed on to third parties. The data will be used for any conversations and newsletters.

2. Legal basis for data processing

The legal basis for processing the data is Art. 6 (1) lit. a GDPR. The legal basis for the processing of data transmitted in the course of sending an email is Art. 6 para. 1 lit. f GDPR. If the email contact aims to conclude a contract, then an additional legal basis for the processing is Art. 6 Para. 1 lit. b GDPR.

3. Purpose of data processing

If you contact us by email, the necessary legitimate interest also lies in the processing of the data.

4. Duration of storage

The data will be deleted as soon as it is no longer required to achieve the purpose for which it was collected. For personal data sent by email, this is the case when the respective conversation with the user has ended. The conversation is ended when it can be inferred from the circumstances that the matter in question has been finally clarified.

The additional personal data collected during the sending process will be deleted after a period of seven days at the latest.

5. Opposition and removal options

The user has the possibility to revoke his consent to the processing of personal data at any time. If the user contacts us by email (datenschutz@thp.at), they can object to the storage of their personal data at any time. In such a case, the conversation cannot be continued. In this case, all personal data saved in the course of contacting us will be deleted.

IX. Security

We have taken technical and organizational measures to protect your personal data against loss, modification, theft or access by unauthorized third parties. Our IT systems are designed so that THP Medical Products complies with the requirements of Art 32 ff. Of the EU General Data Protection Regulation.

X. Cookies

Our website uses Matomo (formerly PIWIK, <https://matomo.org>), with which a statistical analysis of website usage can be carried out, cookies are used for this. These are small text files that are stored on your device using the browser - but they do no harm. The usage information (IP addresses) generated in this way is stored on our own server, i.e. no data is transferred to third parties. You can prevent this by setting up your browser so that no cookies are saved. You can also delete cookies that are already on your computer at any time. The procedure for doing this varies depending on the browser, please refer to your browser instructions (under "Help" in the browser menu). If you generally do not allow us to use cookies, certain functions and pages may not work as expected.

XI. Rights of the persons affected

1. Right of providing information

You can ask the person responsible to confirm whether we process personal data relating to you.

If such processing is available, you can request the following information from the person responsible:

- the purposes for which the personal data are processed;
- the categories of personal data that are processed;
- the recipients or the categories of recipients to whom the personal data concerning you have been or will be disclosed;
- the planned duration of storage of the personal data concerning you or, if specific information on this is not possible, criteria for determining the storage period;
- the existence of a right to correction or deletion of your personal data, a right to restriction of processing by the person responsible or a right to object to this processing;
- the right to lodge a complaint with a supervisory authority;
- all available information about the origin of the data if the personal data is not collected from the data subject;

You have the right to request information as to whether the personal data concerning you will be transferred to a third country or to an international organization. In this context, you can request the appropriate guarantees in accordance with Art. 46 GDPR to be informed in connection with the transmission.

2. Right to rectification

You have a right to correction and / or completion vis-à-vis the person responsible if the processed personal data concerning you is incorrect or incomplete. The person responsible must make the correction immediately.

3. Right to restriction of processing

You can request that the processing of your personal data be restricted under the following conditions:

- if you contest the accuracy of your personal data for a period of time that enables the person responsible to check the accuracy of the personal data;
- the processing is unlawful and you refuse to delete the personal data and instead request that the use of the personal data be restricted;
- the person responsible no longer needs the personal data for the purposes of processing, but you need them to assert, exercise or defend legal claims, or
- if you have objected to processing in accordance with Art. 21 Para. 1 GDPR and it has not yet been determined whether the legitimate reasons of the person responsible outweigh your reasons.

If the processing of your personal data has been restricted, this data - apart from its storage - may only be obtained with your consent or to assert, exercise or defend legal claims or to protect the rights of another natural or legal person or for reasons of important public interest the Union or a Member State.

If the restriction of processing according to the above You will be informed by the person responsible before the restriction is lifted.

4. Right to cancellation

a) Deletion obligations

You can request the data controller to delete your personal data immediately, and the data controller is obliged to delete this data immediately if one of the following reasons applies:

- The personal data relating to you are no longer necessary for the purposes for which they were collected or otherwise processed.
- You revoke your consent on which the processing was based in accordance with Art. 6 para. 1 lit. a or Art. 9 Para. 2 lit. a GDPR was based, and there is no other legal basis for the processing.
- According to Art. 21 para. 1 GDPR and there is no overriding legitimate reason for the processing, or you file an objection pursuant to Art. Art. 21 para. 2 GDPR to object to processing.
- The personal data concerning you was processed illegally.
- The deletion of your personal data is necessary to fulfill a legal obligation under Union law or the law of the member states to which the controller is subject.
- The personal data concerning you was collected in relation to information society services offered in accordance with Art. 8 Para. 1 GDPR.

b) Information to third parties

If the person responsible has made your personal data public and is acc. Article 17 (1) GDPR obliges them to delete them, taking into account the available technology and the implementation costs, appropriate measures, including technical ones, to inform those responsible for data processing who process the personal data that you as the data subject Person has requested that they delete all links to this personal data or copies or replications of this personal data.

c) Exceptions

The right to deletion does not exist if the processing is necessary

- to exercise the right to freedom of expression and information;
- to fulfill a legal obligation that requires processing in accordance with the law of the Union or the Member States to which the controller is subject, or to perform a task that is in the public interest or in the exercise of official authority vested in the controller;
- for reasons of public interest in the area of public health in accordance with Art. 9 Para. 2 lit. h and i and Art. 9 Para. 3 GDPR;
- for archiving purposes in the public interest, scientific or historical research purposes or for statistical purposes acc. Art. 89 Para. 1 GDPR, insofar as the right mentioned under section a) is likely to render impossible or seriously impair the achievement of the objectives of this processing, or
- to assert, exercise or defend legal claims.

5. Right to be informed

If you have asserted the right to correction, deletion or restriction of processing against the person responsible, he is obliged to inform all recipients to whom the personal data concerning you have been disclosed of this correction or deletion of the data or restriction of processing, unless this proves to be impossible or involves a disproportionate effort.

You have the right vis-à-vis the person responsible to be informed about these recipients.

6. Right to data portability

You have the right to receive the personal data that you have provided to the person responsible in a structured, common and machine-readable format. You also have the right to transfer this data to another controller without hindrance from the controller to whom the personal data has been provided, provided that

- processing based on consent in accordance with Art. 6 para. 1 lit. a GDPR or Art. 9 Para. 2 lit. a GDPR or on a contract acc. Art. 6 para. 1 lit. b GDPR is based and
- the processing is carried out using automated processes.

In exercising this right, you also have the right to have your personal data transmitted directly from one controller to another, insofar as this is technically feasible. The freedoms and rights of other people must not be affected by this.

The right to data portability does not apply to the processing of personal data that is necessary for the performance of a task that is in the public interest or in the exercise of official authority that has been transferred to the person responsible.

7. Right to object

You have the right, for reasons that arise from your particular situation, at any time against the processing of your personal data, which is based on Art. 6 Para. 1 lit. e or f DSGVO takes place to object.

The controller will no longer process your personal data unless he can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is for the establishment, exercise or defense of legal claims.

If the personal data concerning you are processed for direct marketing purposes, you have the right to object at any time to the processing of your personal data for the purpose of such advertising.

If you object to processing for direct marketing purposes, your personal data will no longer be processed for these purposes.

Regardless of Directive 2002/58 / EC, you have the option of exercising your right to object in connection with the use of information society services using automated procedures that use technical specifications.

8. Right to withdraw the data protection declaration of consent

You have the right to withdraw your declaration of consent under data protection law at any time. Withdrawing consent does not affect the lawfulness of processing based on consent before its withdrawal.

9. Automated decision in individual cases

You have the right not to be subjected to a decision based solely on automated processing that has legal effect on you or similarly significantly affects you. This does not apply when making the decision

(1) is necessary for the conclusion or performance of a contract between you and the person responsible,

(2) is permissible on the basis of legal provisions of the Union or the member states to which the controller is subject and these legal provisions contain appropriate measures to safeguard your rights and freedoms as well as your legitimate interests or

(3) with your express consent.

However, these decisions may not be based on special categories of personal data according to Art. 9 Para. 1 GDPR, unless Art. 9 Para. 2 lit. a or g GDPR applies and appropriate measures have been taken to protect your rights and freedoms and your legitimate interests.

With regard to the cases mentioned in (1) and (3), the person responsible takes appropriate measures to safeguard your rights and freedoms as well as your legitimate interests, including at least the right to obtain the intervention of a person on the part of the person responsible, to express your own position and heard the appeal of the decision.

10. Right to lodge a complaint with the supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the member state of your residence, your place of work or the place of the alleged violation, if you believe that the processing of your personal data is against the GDPR violates.

The supervisory authority to which the complaint was submitted will inform the complainant of the status and results of the complaint, including the possibility of a judicial remedy in accordance with Art. 78 GDPR.